Library Corner

— Amanda Hamlin
Library Customer Service Assistant

Email receipt option coming to Owasso Library

No need to worry about keeping track of that little slip of paper anymore.

Beginning Monday, Dec. 7, Owasso Library patrons will be given the option to have their check-out receipts emailed to them from any of the library's three self-check machines.

The library will not discontinue the paper option. We are providing a second option for those patrons who prefer not to print their receipts.

This new option requires no extra work when you are checking out your items. As long as you currently have an email address on file with the library, you will see an "Email" option if you choose "print receipt" on the screen.

If you do not have an email address on file, the option will not appear, and a paper receipt will print. An email address can be added to your library account if you bring your library card to a staff member.

After you have selected the "Email" option, a screen will appear that reads: "An e-Receipt was sent to [your email address]." To ensure the privacy of our patrons, the email address will be partially masked when it appears on the screen.

For example, if the email address was library@example.com, it would appear as library@e

{&bke}***

**.com. If the email address that appears is not your current email address, you can update it online in your library account or see a staff member.

An email with the subject line, "Tulsa City-County Library Checked-Out Items" should arrive in your inbox within a few moments. The sender on the email will be askus@tulsalibrary.org. If it doesn't arrive after a few minutes, check the spam folder.

Some email providers filter anything unfamiliar to the spam folder. (Tip: Adding askus@tulsalibrary.org to your list of contacts will ensure that you always receive your emailed receipts).

When the email is opened, the receipt that appears there will provide the same information available on the paper receipts. Each receipt will come with a complete list of items checked out at that time and the date that each item is due. The receipt will also show an amount for outstanding fines, should you have any on your account.

Fines also may be paid at the self-check machines with cash, coins or credit/debit cards. However, at this time, receipts for fines are only available in paper format which print automatically.

(Tip: If you don't wish to keep the receipt for your fines paid, remember that the library has several blue recycling bins for paper in the building that you can toss it into).

This service begins Monday, Dec. 7, and is only available on self-check machines. If you have to check out with a staff member for some reason, we do not have the ability to email receipts.

As with any new addition to the library, we hope this new service will be easy to use and helpful to our patrons. If any questions or concerns arise, feel free to call the library or see a staff member when you come in to check out or return your items.

December events at Owasso Library

We will be taking a break from storytimes during the last three weeks of December. We'll see you again in the New Year.

My First Storytime 10-10:25 a.m. Tuesday, Dec. 8 and Wednesdays, Dec. 2, 9. For newborns to 2-year-olds and their caregivers.

Preschool Storytime 10:30-11 a.m. Tuesday, Dec. 8 and Wednesdays, Dec. 2, 9. For ages 3-5.

Stay and Play 11-11:30 a.m. Tuesday, Dec. 8 and Wednesdays, Dec. 2, 9. After our regularly scheduled storytime, join us for games, toys and activities that foster critical early literacy skills. For ages 5 and younger with their caregivers.

Homeschool Storytime 2-2:45 p.m. Tuesday, Dec. 8. Join us as we read stories and make a craft. For ages 5-9.

Winter Break Lego Lab 2-3:30 p.m. Tuesday, Dec. 29. Join us for Lego-building fun. We will supply the Legos and you supply the creativity. For ages 5-10.